

Melvin Chen

Portfolio: www.melvin-chen.com

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Education

Northeastern University (Boston, MA)

September 2016 - May 2020

Bachelor of Science in Computer Science and Design

GPA: 3.6/4.0 (Dean's List with Honors)

Skills + Software

Skills

UI/UX Design, Information Architecture, Branding, User Journey Mapping, User Interviewing, Responsive Web Development, Mobile App Development, Project Management

Software

Figma, Sketch, InVision, AxureRP, Adobe XD, Adobe Creative Suite (Illustrator, Photoshop, Indesign, Lightroom)

Programming Languages

Web: Javascript (ES6), ReactJS, Styled-Components, GatsbyJS, JQuery, CSS, SCSS, HTML/JSX, Node.js

Mobile: Android Studio, React Native

Work Experience

Boston Children's Hospital (Boston, MA) *January 2020 - Present*

UX Designer

- Design low and high-fidelity wireframes with heavy focuses on disability requirements and component reusability
- Ensure consistency and style guide adherence throughout the site and neighboring platforms
- Collaborate with Drupal developers with user-focused design recommendation papers and research reports

Bounce Exchange (New York, NY) *January 2019 - June 2019*

Client Engineer (Frontend Developer) (Co-op)

- Built and executed marketing campaigns for world-class retailers with the BounceX proprietary rapid-prototyping framework
- Contributed to strategic decisions with the rest of the software engineering team for quality assurance

Clients include: Nike, Uniqlo, Meredith, Coach, and Megabus

OHO Interactive (Somerville, MA) *January 2018 - June 2018*

UX + Visual Designer (Co-op)

- Created wireframes, personas, site maps, prototypes, and visual designs based on extensive user research and testing
- Increased functional usability by conducting user interviews, testing sessions, and analyzing the feedback given
- Reduced wireframe handoff friction to developers with detailed functionality notes

Clients include: Dartmouth College, Hood College, Partners Healthcare, and Chatham University

Scout Studio at Northeastern (Boston, MA)

Project Lead *August 2019 - December 2019*

- Led a team of designers and developers by offering design feedback for print and digital branding, and reviewing team pull requests on Github
- Managed weekly client communications, director communications, internal meetings, and weekly sprints

Client: BikeBus

Designer *September 2018 - December 2018*

- Collaborated with fellow designers and the client to create user flows, web application wireframes, and product style guidelines
- Presented in weekly meetings about design decisions and strategy

Client: Wunderite